



SUPPORT CASES PRODUCTS FAQs FEEDBACK TU

nVS Support Portal

Reports

Support cases

All Closed (sorted by Case number)

Cases

Cases: Summary

Products

By Products

Questions by Products

Search for word(s) in FAQ

Table of Contents by products

Welcome

Welcome to the nVS Support Portal. The Support Cases:

- Add a Case to submit a problem, enter
- View status of Cases submitted by you
- Receive real-time notification when the
- Send instant updates to your open Cases
- Attach upto 3 files(upto 5 MB) to Case

Products: Download the latest release of y
 FAQs: Search for a query in FAQ
 Task(Parameters): Reference for all tasks and
 Feedback: Provide feedback on a specific

My Cases: Summary

FULL REPORT | EMAIL | PRINT | OTHER

	Case number	Name	Products (nVS)	S	D
Resolved - Keith					
NEW!	EDIT	EDIT	1143	Keith	SATA nVS Verilog

CUSTOMER SUPPORT

“To accelerate the Verification of your ASIC or FPGA, proven Verification IPs and prompt customer support that stands behind the Verification IPs is required.

nVS family of Verification IPs is backed by support directly from the engineers who have developed the product.”

How nSys supports your verification

A maintenance agreement with nSys ensures success with our products by offering the following:

- nSys Support Portal to find solutions, submit and track service requests
- Monthly Newsletter to keep you updated
- On-site service to Jump Start the integration of our products in your environment
- Personal assistance from your own nSys Customer Support Engineer, to address short-term challenges

nSys Support portal

nSys Support portal offers easy, secure access to a range of powerful facilities such as:

- Support Case Management:
 - Add a Case to submit a problem, enhancement, or request clarification
 - View status of Cases submitted by your company
 - Receive instant notification when there is an update to your Cases
- Products: Download the latest release with enhancements in product functionality and performance
- FAQs: Search for a query in FAQ
- Feedback: Provide feedback on a specific case or support in general
- Manage all your Licenses
- Personalized profile: Customize your specific user and product information, making it even faster to submit Cases

“nSys proved to be very useful in helping us thoroughly verify our design before tapeout. They were very prompt in responding to any issues that we reported.”
John Manavalan, Exar

Monthly Newsletter:

The newsletter “Product Update” notifies you of:

- nVS Product Revisions
- Upcoming Trainings
- Tip of the month

Jump Start

We provide support that addresses critical, Short-term needs, delivered by engineers who know how our products can be used most effectively in your environment. As a short-term engagement, on-site support is a valuable option for simply getting a jump start on our products.

Summary

When you contact our Support Team, you can always be assured of a rapid response and a highly effective solution.

We work hard so you can focus on verification of your design.

